

# Managing Change

#### **Overview:**

Change is a constant in life today. Why then do so many people resist change? Why do so many change initiatives fail to live up to expectations? What can you do to ensure your own change management program has the best prospects for success?

This program looks at the critical success factors for achieving the outcomes you need from a change initiative. You will learn how to best connect your people to the change agenda and how to deal with the various human implications of structural change. Through case studies, you will understand how to avoid the mistakes commonly made and what is most important to focus upon. The workshop will give you the strategies and the confidence you need to be a truly effective change agent.

### **Duration: 2 Days**

### **Target Audience:**

- Board Directors / CEOs
- Executive / General Management
- Group Managers
- Team leaders / Team members
- Specialist staff
- Support staff

#### **Topics:**

- The challenge of change management
- Frameworks for managing change
- Planning a successful change strategy
- Creating and implementing your communication plan
- Dealing with resistance
- Winning people over to the change program
- Case studies
- Building a culture supportive of change

## Additional Information:

This program includes "The Change Style Indicator".